



## Job Posting: Inspections & Maintenance Manager

Bonsai Design, a world-class aerial adventure course provider, is looking for a full time **Inspections and Maintenance Manager** to join our team.

### **JOB SUMMARY:**

The Inspections and Maintenance Manager is responsible for all post-installation services Bonsai provides including Inspections and Maintenance, Course Retrofits, Technical Consultations, and Emergency Course Work. The Inspections and Maintenance Manager will also work alongside the Field Operations Manager and other Bonsai departments for the purposes of collaboration on future/current projects and program development. The Inspections and Maintenance Manager will report to the Operations Director.

### **RESPONSIBILITIES:**

- Primary HQ and Client contact for post-installation projects
- Responsible for client contract delivery and negotiation
- Responsible for forecasting and budgeting multiple projects and reporting project profitability
- Responsible for driving, generating, and finalizing all sales that fall in the categories of: Inspections and Maintenance, Course Retrofits, and Emergency Course Work, including seeking and confirming new clients.
- Responsible for estimating and budgeting each project
- Ensure projects are on time and on budget
- Responsible for all legal and policy-based project documents to include but not be limited to: contracts, change orders, reports, policies, and standards
- Perform human resource responsibilities, including but not limited to: long-term staff retention, performance evaluations and reviews, problem solving, and resolving issues when they occur
- Responsible for anticipating the need for additional seasonal/project-based staff, communicating this need to the Owners, and participating in the hiring and training of these staff.
- Ultimately responsible for all material orders and equipment acquisition for associated projects
- Aids in the sales and prolonged client retention efforts of the company
- Keeps current on multiple industry standards such as ACCT, ASTM, ANSI, and other state and local Authorities Having Jurisdiction

### **QUALIFICATIONS:**

- Four year college degree, or equivalent work experience preferred
- 3+ years industry related management experience
- Proficiency in Microsoft Office Suite
- A positive attitude, clear communication and professional demeanor and visual appearance
- Ability to train and supervise individuals and create positive working relationships with clients
- Ability to work independently and maintain a high level of productivity



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- Experience working in a leadership position
- Risk Management and experience working at height
- Must possess a current ICE Certification or equivalent or be qualified to certify as a professional inspector
- Possession of or desire to obtain additional training and/or certifications on the inspection and maintenance of a variety of third-party components or devices

## **POSITION REQUIREMENTS:**

- Be at least 21 years of age in accordance with ACCT testing standards and regulations
- Demonstrate skill, experience, and training to be considered a COMPETENT PERSON regarding worker safety and fall protection
- Have a minimum of 365 days of documented employment in the Aerial Adventure Industry in the past 36 months
- Have a minimum of 150 days documented in the installation or construction of Aerial Adventure products.
- Have performed a minimum of 12 inspections documented under the supervision of a qualified inspector.
- Knowledge of the inspection, installation, and maintenance of Aerial Adventure courses in accordance with ACCT standards and regulations, as well as Construction Best Practices and Techniques
- Demonstrate in-depth knowledge of a wide variety of challenge course and canopy/zip line tour designs, building techniques, equipment, materials, and systems
- Up to date First Aid, CPR and AED certification or better
- Ability to travel to various worksites for short or extended periods of time
- Must be willing to relocate to Grand Junction, CO for this position

## **PHYSICAL ABILITIES REQUIRED:**

- Must have the ability and desire to work outside in all weather conditions including extreme cold, heat, wind, and precipitation
- Physically able to access the course equipment for tactile assessments
- This position requires the ability to lift at least 60lbs and walk/stand for long periods of time

## **COMPENSATION:**

- Salary commensurate with experience
- Compensation package includes full benefits, vacation, and holiday pay
- Travel to and from the job, meals and housing are paid for by Bonsai when employee is away from home

*To apply, submit resume, portfolio, and references to:*

*[info@bonsai-design.com](mailto:info@bonsai-design.com)*



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